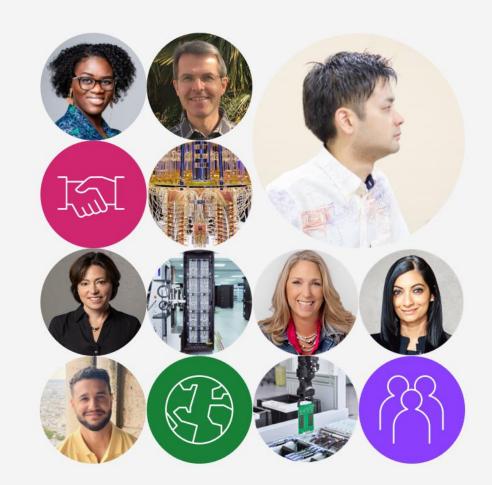
#### IBM.

# Building a Future Workforce, Today



Yean Feng YUE, Head of Corporate Social Responsibility (CSR) IBM APAC



## **54%**

of CEO respondents say they are hiring roles related to AI that did not exist a year ago

> Source: IBM's 2025 study – CEOs Double Down on AI While Navigating Enterprise Hurdles



IBM is committed to skill 30 million people globally by 2030, and as part of this larger goal,

IBM aims to skill 2 million people in AI by 2026



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## IBM SkillsBuild **→**

Power your future in tech with job skills, courses, and credentials – for free



IBM SkillsBuild



## **Putting Skills First**

## Opportunities for Building Efficient and Equitable Labour Markets

IN SIGHT REPORT
JANUARY 2024

"IBM SkillsBuild aims to <u>narrow the digital divide</u> and improve socioeconomic equity..."

..."aims to bridge the <u>technology skills gap for jobs in AI</u>, <u>cybersecurity, data analysis, cloud computing</u> and several other technical disciplines"

"...core principles of <u>skills-based learning</u> programmes, free access and lifelong learning."

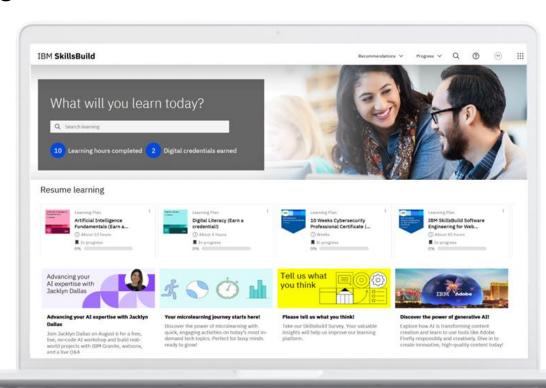
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# Rapid acceleration of digitalization is changing the face of the workforce in every industry



#### Technology is likely to impact most jobs and selected tasks

#### The relation between tasks, jobs, skills and learning

#### TASK:

defined as activities and actions performed by one person

#### JOB:

defined as a set of tasks and duties

#### **SKILL:**

defined as the ability to carry out tasks and duties of a given job

Marketing

**Scientist** 

Surgeons



**Procurement** 

Sales







#### Let's take a look at some scenarios







# Lila works in a marketing agency and recently encountered a demanding client.

"Why do you need 1 week to produce a campaign and the associated messaging, videos and collaterals?

Open AI tools can do it in minutes."

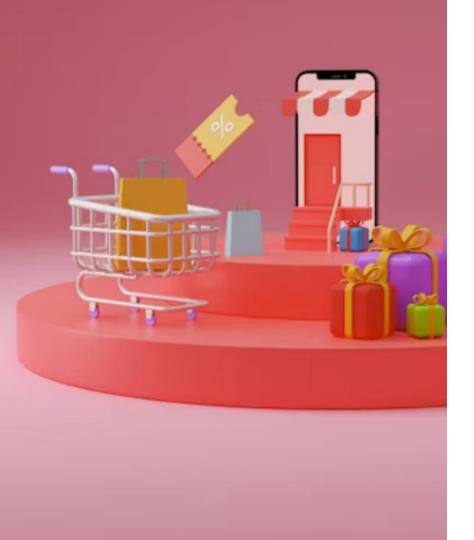




Jeff goes for a job interview for the role of a talent acquisition professional.

"I am automating my HR processes including hiring.

What stands you out from the rest of the candidates?"





Shipra aspires to work in an online shopping company and thinks of what new skills she needs to manage their supply chain.

"How is tech used in online shopping platforms today?

How do I work with AI agents?"

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